



# TRANSPORTATION TOOLKIT

## Statewide



❖ For ALL Emergency Transportation – Call 911

❖ Non-Emergency Transportation – Call 211  
Indiana's Information and Referral Service

- Enter your 5-digit ZIP code
- Press 1 – Mental Health or Substance Use Disorder
- Press 9 – Rides to and from treatment through Lyft

FREE rides statewide. Cannot have Medicaid/HIP Plus or live within 2 city blocks from bus stop. Limited funding at end of the month.

The Indiana Recovery Network (IRN) is partnering with IN211, DMHA, and Lyft to offer free ride for individuals in recovery. Rides can be for anything that apply to the four dimensions of recovery: Health, Home Community and Purpose.

### How to get a ride

- Rides are available Monday – Sunday 9AM – 8 PM EST
- Must be a participant with the Regional Recovery Hub in your region
- Complete eligibility Assessment with a peer staff member at the Hub
- Get your ride
- Visit our website to connect to a Hub in your region

<https://www.indianarecoverynetwork.org/regionalrecovery-hubs/>

## Managed Care Coverage

Hoosier Care Connect / Hoosier Healthwise/ Healthy Indiana Plus Plans (HIP)

Make reservations 2 days in advance and have available:

- Member ID Number
- Date of Birth
- Address of pickup and drop off with ZIP code, phone number and appointment time

Be sure to check health plan coverage for ride limitations per calendar year, mileage reimbursement and bus passes. Only use if no other transportation option is available.

### Call:

- **Anthem** .....(844) 772-6632
- **Care-Source**.....(844) 607-2829
- **Managed Health Services (MHS)**.....(800) 508-7230
- **MDWise** .....(800) 356-1204
- **Medicaid**.....(855) 325-7586
- **CHIP** - Call **911** *Benefits only cover emergency ride to hospital*

## Local



CICOA/Way2Go (800)432 – 2422

<https://cicoa.org/services/transportation>

- Marion County residents 60+ years old and have completed an application are eligible
- My Freedom increases transportation options for individuals of any age with disabilities in central Indiana counties – Boone, Hamilton, Hendricks, Johnson, Madison, Marion, Morgan, and Shelby. Must fill out application to be eligible for this program.

### Bus Lines – IndyGo and Red Line

<https://www.indygo.net>

Visit the website to assist with Routes, Fares Passes and reduced fare applications.

Applications are available for those who qualify in Marion County.

- Free for Veterans
- Half-price tickets for 18 and younger, 65 and older
- Half-price for the disabled - \*MENTAL HEALTH & SUBSTANCE USE DISORDER QUALIFY \*
- Visit the website to apply for medical approval
  - Fares and Passes
  - Half Fare
  - Fill out the application – choice of language English or Spanish
  - Half Fare Supplemental Application – must fill out both
  - Half Fare cards cost \$2. for 3 years